



Grow your business with IP Tel with Webex

How IP Tel with Webex for calling, messaging and meetings supports your business from anywhere, at any time, on any device.

VOCUS | **webex**
by cisco

Hybrid work is here to stay

Many businesses like yours have been able to weather recent extraordinary challenges by building stronger digital capabilities, enabling remote work strategies, upskilling staff, implementing flexible policies to recruit top talent, and adjusting business models.

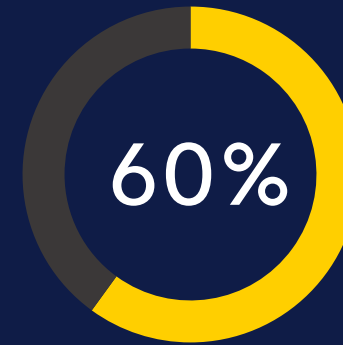
Technology plays a big role in solving these challenges and should help you fix problems, not become part of the problem. Communication and collaboration is a primary example. While many businesses were able to support workers suddenly being remote, there was not a lot of time to do so thoughtfully, and they may have coped by adopting a disparate set of solutions simply so they could focus on keeping their businesses up and running and profitable.

As work is increasingly becoming not just a place to go, but something that can be done from anywhere, many business owners and managers are stepping back now to plan how to address hybrid and remote workers on a more permanent basis. A PwC US Remote Work Survey of US executives in 2021 found businesses are continuing investment to support hybrid work models. The top two planned investment areas are tools to enable virtual collaboration and IT infrastructure to support virtual connectivity.¹

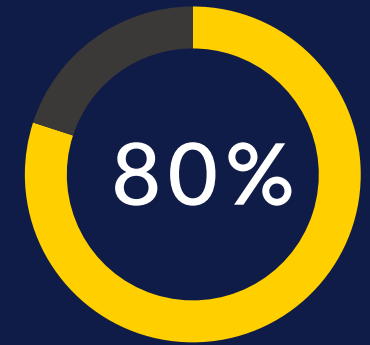


DID YOU KNOW?

IDC defines digitally-savvy SMBs as “digitally determined.” Digitally determined SMBs are more likely to report revenue increases than their less digitally determined counterparts. There are multiple challenges to success in this new world.¹



About 60% of the workforce is choosing to work in a hybrid model
Gartner 2021²



Nearly 80% of workers are using collaboration tools for work, up from just over half of workers in 2019¹

¹ Gartner Newsroom – Press Release

² WSJ, From Remote Work to Hybrid Work, 2021

The challenges you may face today

Collaboration and communication are essential to create successful outcomes in a world of hybrid and remote work. The difficulty is compounded in today's business environment when you are under pressure in the short term just to survive. You have likely experienced problems such as these:

1

Low employee productivity and engagement

Outdated functionality that causes frustration and hinders efficient workflows

2

Fragmented business tools

Too many applications to track and too much time spent looking for what to use

3

Poor enablement of dispersed, remote and mobile teams

Difficulty in supporting workers so that anyone can do their job from anywhere

4

Unexpected hardware and capex costs

High costs associated with building out capabilities to scale up remote workers

5

Disconnected organisational silos

Poor communication between groups and different locations

6

Damage of business reputation

Inconsistent quality communication experience and appearance to customers and partners

7

Security concerns

Putting operations, data and employees at risk with potentially vulnerable collaboration tools

Successfully managing these challenges can be daunting. IP Tel with Webex was built to help you do just that.

What is IP Tel with Webex

Seamless collaboration is made easy with a single app for making calls, messaging, and hosting and joining meetings.



Calling

- ✓ For business voice and video calling with just one-click
- ✓ Native in-app high fidelity calling with enterprise-grade calling features
- ✓ Publish one phone number and make or receive calls from any device
- ✓ Tiered calling plans provide for greater cost certainty



Meetings

- ✓ Energise meetings with immersive high-quality video
- ✓ Video meetings built for teams with one button to join
- ✓ Easy screen sharing and calendar integration
- ✓ Full featured, secure guest experience
- ✓ Noise reduction
- ✓ Custom backgrounds and personalised layouts



Messaging

- ✓ Keep everything in one place, connect with people and stay on top of what matters
- ✓ Send messages, share files, and whiteboard securely, both inside and outside the company
- ✓ Easy to use searchable spaces
- ✓ Integrates with your business apps to improve efficiency and workflows



Awards

- ✓ Webex named for 13th consecutive time as a Leader by Gartner Magic Quadrant for Meeting Solutions, October 2020¹
- ✓ Named as a leader in multiple categories by G2 in 2021: team collaboration, collaborative whiteboard, business instant messaging, internal communications, and screen sharing
- ✓ Awarded Best Customer Support and Best Usability, and awards for Team Collaboration in 2021 by TrustRadius

¹ Gartner Magic Quadrant for Meeting Solutions. Mike Fasciani, Tom Eagle, Adam Preset, Brian Doherty, October 2020.

² G2. Cisco Webex Meetings Review & Product Details. 2021.

³ TrustRadius. Best of Collaboration Software 2021. January 6, 2021.

Why choose IP Tel with Webex for seamless collaboration?

IP Tel with Webex offers a simple, more versatile way to connect, collaborate and meet, all in a single application.

- 1 Simple, All-in-One Solution**
One app tightly integrated for all communication and collaboration.
 - 2 Productive and Professional Experience**
Modern app expected by today's workers to enhance productivity, retain employees and engage customers and partners with confidence.
 - 3 Security and Reliability**
End-to-end enterprise-grade encryption to keep proprietary data safe.
 - 4 Flexibility and Predictability**
SaaS model with flexibility to scale users up or down as needed, with no capital investments, and ability to customise packages.
 - 5 Inclusivity**
Equal experiences for all employees, no matter whether they are remote or in the office.
- IP Tel with Webex is an innovative, and secure, cloud communications platform that's perfect for businesses with staff working remotely across multiple locations and devices. This creates more opportunities for you to grow your business, become more digitally savvy and adapt to market changes more quickly.

Vocus

Your technology partner in realising successful business outcomes

Vocus, as your trusted service provider, is committed to delivering a modern, innovative solution that will grow with you and we are here to help you and your business get the most from Webex.

Together with Cisco, we offer a fully integrated collaboration experience, bringing together our cloud calling and the Webex messaging and meetings capabilities, enabling businesses to streamline teamwork and produce great results.

Get started today!

**Book an IP Tel with Webex
demo with our experts.**

For more information, please speak to your
Vocus representative or visit vocus.com.au

You can also contact us directly on 1300 889 988.





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