Vocus SIP

Vocus SIP is a smart and cost-effective way to connect your business to the PSTN (Public Switched Telephone Network).

vocus.com.au

V⬡CUS

Our solution
for you

SIP Trunks are IP-based connections allowing you to make calls from existing phone systems. They are highly scalable and will seamlessly grow alongside your business. So as your business expands and higher call volumes are required, you can quickly and easily add more lines and users.

Vocus SIP provides a high-quality SIP Trunk over a dedicated data connection that can be connected to an IP based or a legacy ISDN phone system.

We are committed to delivering innovation solutions across different platforms and tailor these solutions to your needs. With millions of voice minutes travelling across our network annually, Vocus is a specialist in delivering SIP Trunks to businesses nationally via our national carrier-grade network.

Vocus SIP key features

Potential savings on call costs and line rental.

Carry over your numbers from other providers*

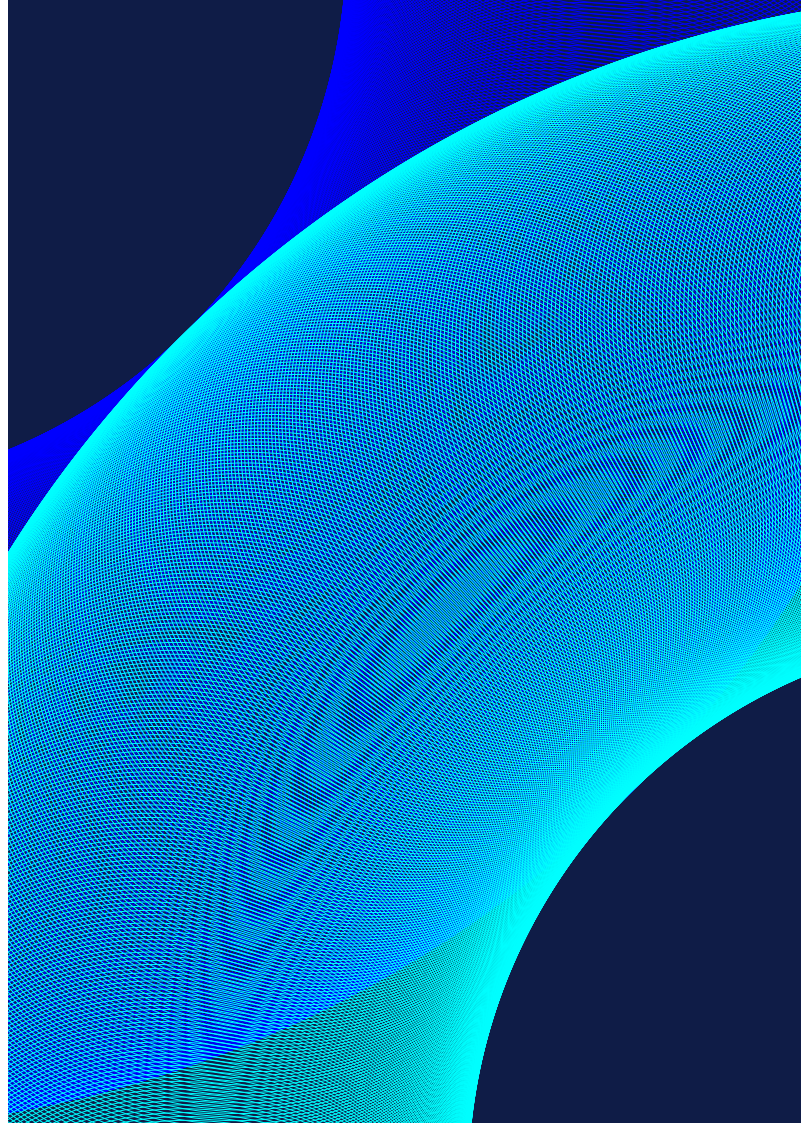Easily scalable to meet your business needs

24/7 support teams across Australia

Quick and easy to set up

Industry standard SIP protocols ensuring broad compatibility

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Features
and Benefits

Vocus SIP suits small to large organisations looking for
high quality, cost-effective, scalable telephony access.

Cost savings

- Your business benefits from affordable connection, rental line fee and call charges.
- Only pay for what you use with per second billing on calls (for applicable tariffs). Premium plans which include local, national and calls to Australian mobiles are also available for peace of mind.
- Competitive International rates.

Highly scalable

- As your business grows, additional call capacity can be quickly added, and in much less time. A typical SIP deployment can vary in size, ranging from ten to thousands of lines.

State-of-the-art platform

- Depending on your needs, Vocus SIP is delivered using either the Cisco Broadworks® platform or the GENBAND® platform.
- Our Vocus Core Voice Infrastructure is secure and highly redundant.
- Vocus can provide dedicated bandwidth (UC Access) with Quality of Service, ensuring your voice calls are crystal clear.

Dubber call recording[†]

- Record and manage calls without requiring on-premise servers and software with an easy-to-use management portal.

Business continuity[^]

- Supports your disaster recovery strategies, our experienced voice specialists can help you create the right business continuity solution for your business needs.

Number portability[*]

- Numbers can be assigned across a customer's sites or relocated as number ranges are not tied to SIP services.

24x7 support desk

- Our support teams are based in Australia and available around the clock.

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Product specifications

Parameter	SIP Trunks	SIP Voice Connect
No. of Channels	10-120	60+
Who is it for?	Small to medium-sized business	Medium to large-sized business
Platform	BroadWorks®	GENBAND®
ISDN Phone System Compatibility	Yes	No
Call Charges Type	PAYG or Premium (includes local, national & Australian mobile calls)	PAYG only
Connection Type	SIP Registration	SIP Gateway
SIP Overlay^	Yes	No
Local Number Portability*	Yes	Yes
Dubber Call Recording†	Yes	No
Business Continuity^	Yes	Yes
Access Technologies	OTT^ or UC Access	Dedicated data connection (UC Access)
Access Speeds	100kbps x channel	100kbps x channel
Availability	Australia only	Australia only

*Subject to the customer's existing carrier's number porting arrangements.
 Vocus provides porting from all mainstream Australian carriers. Porting fees may apply.

†Available for an additional monthly fee.

^Subject to Vocus conducting scoping and design studies.

Want to learn more about how we can help you?
Contact your Vocus Account Manager or call us on 1300 88 99 88