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# Business Internet

Delivered via  
business nbn™ Satellite



Business-grade internet designed  
for remote and regional Australia.

[vocus.com.au](https://vocus.com.au)

**VOCUS** | Authorised  
Channel Partner



# Our solution for you

In partnership with **nbn™**, Vocus offers Business Internet via the business **nbn™** Satellite Service. Leverage high-speed, business-grade broadband and service levels no matter where you are located in Australia.

The business **nbn™** Satellite Service enables access to head office services, cloud-based business applications, voice<sup>1</sup>, and crew welfare services, including entertainment and apps<sup>2</sup>. Satellite services provide a low-cost option when your business requires diversity for fixed lines or if a semi-permanent Internet connection is required.

Vocus provides an end-to-end solution, including full installation of satellite equipment at site and support so your business can receive high-speed internet. This business-grade service offers the reliability and high performance needed to run a range of activities directly onsite.

A key advantage of satellite is being able to offer rapid deployment of internet access with a national field workforce available to conduct site qualification and installs. Unlike other technologies, satellite services can be supplied to your regional or remote location at an affordable cost and have internet up and running at your business site without infrastructure builds.

## Business nbn™ Satellite Internet key features



Choose between symmetrical or asymmetrical speeds with up to 30Mbps download available



Provide the ability for remote sites to communicate across Australia<sup>3</sup>



Enable remote locations where no telco infrastructure already exists



Enjoy a reliable network designed with redundancy that delivers



Can be set up and deployed quickly to help businesses stay connected



Choice of three assurance levels to meet your needs



# Features and Benefits

Business Internet delivered over the business **nbn™** Satellite Service is ideal for customers who need reliable internet access in remote locations or a network solution which is diverse to fixed-line services.

## High-speed internet access

- The range includes choice of Peak Information Rate speeds: 30/1 Mbps, 30/5 Mbps and 13/13 Mbps
- Choose convenient data plans and automatic top-ups when consumption exceeds the monthly data plan selected

## Voice prioritisation

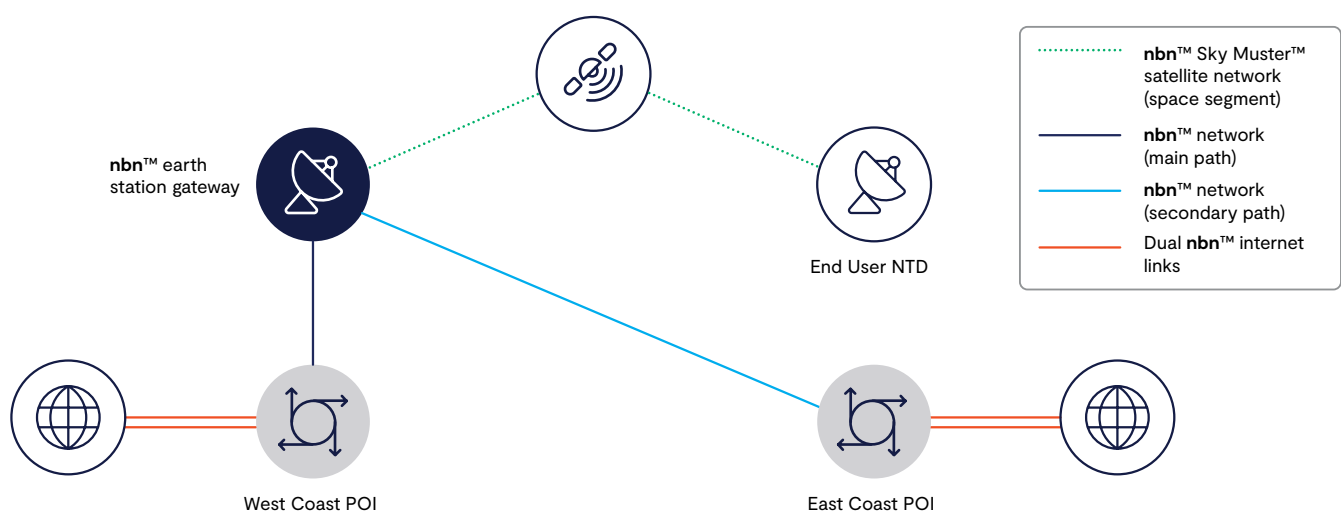
- Prioritise voice traffic with a single VoIP service<sup>4</sup> that includes Committed Information Rate (CIR) data over nbn's satellite network

## Service assurance

- We provide a specialised support team for service difficulties and fault resolution and a choice of three assurance levels to meet your needs. Vocus offers the Bronze tier as our standard default level, with the option for customers to choose Gold and Silver levels for additional benefits of reduced response and restoration targets plus one spare indoor unit will be left on-site

## High redundancy

- **nbn™** deploys business satellite services with redundant networks between ground stations and internet connections to provide high availability for business customers



# Product specifications

Parameter	Value
Satellite Frequency	Ka band
Customer equipment	<ul style="list-style-type: none"><li>Standard 1.2m or optional 1.8m (High Gain) dish</li><li>Capricorn-4 AC (High Gain)</li><li>4W transceiver</li><li>AC power supply</li></ul>
PIR speeds <sup>5</sup>	<ul style="list-style-type: none"><li>13/13Mbps</li><li>30/1Mbps</li><li>30/5Mbps</li><li>30/13Mbps</li></ul>
Data Plans and Top-ups <sup>6</sup>	100GB, 500GB and 1000GB data plans with 100GB Top-ups available in a bill cycle
Service Assurance	<ul style="list-style-type: none"><li>Standard offering is Bronze level.</li><li>Optional levels are Silver or Gold.</li></ul>
AES256 Encryption	<ul style="list-style-type: none"><li>Encryption takes place over the air using Advanced Encryption Standard with 256 bits (AES-256). On average, Encryption over the air adds a 12.5-byte header to the data packet.</li></ul>
Target network availability	99.7%

1. The business **nbn**™ Satellite Service provides support for a single Voice over IP service and is not a voice provider.
2. These applications are not included.
3. Within **nbn**™ Business Satellite Service footprint.
4. Customer provided VoIP service. The business **nbn**™ Satellite Service provides voice support for customer supplied VoIP service and is not a voice provider.
5. An end user's experience, including the speeds actually achieved over the **nbn**™ access network technology and configuration of which services are delivered to their premises, whether they are using the internet during the busy period, and some factor's outside of nbn's control (like their equipment quality, software, chosen plan, signal reception).
6. Both downstream and upstream data usage is metered. Any unused data at end of bill cycle is forfeited, that does not carry over into next bill cycle.