

VOCUS MOBILE SERVICE SCHEDULE – PART B

This Service Schedule applies between Vocus (**we, us, our**) and the Customer (**you, your**) for the supply of Mobile Services.

Capitalised terms in this Service Schedule not otherwise defined here have the meaning given in Vocus Mobile Service Schedule – Part A or the Standard Terms and Conditions.

1. About this document

This is part of the Service Schedule section of the Agreement and should be read together with the Vocus Mobile Service Schedule – Part A. Enterprise customers must refer to the Vocus Mobile Enterprise Plans, while small business customers must refer to the Vocus Mobile Business Simple Plans.

2. Vocus Mobile Enterprise Plans

All rates are exclusive of GST.

Vocus Enterprise 5G Data Plan

This is a Post-Paid mobile broadband service, that includes a monthly data allowance or pay as you go rate for use within Australia.

| Vocus Mobile Enterprise 5G Data Plan | | |
|--|---|-----------------|
| Plan | 5G Essential | 5G Premium |
| Monthly Charge | As per contract | As per contract |
| Monthly Data Allowance | As per contract | As per contract |
| Data Sharing | Yes | |
| Data overage charge | <ol style="list-style-type: none"> No data overage charge: If all the pooled data is used up in the billing month, all Mobile Services will be capped at 1.5 Mbps. Data overage charges: If you exceed your included data, you will be automatically charged either in increments of \$1 for every additional 1GB or as per the specific rate in your contract. | |
| Network Access | 4G,5G | 4G,5G |
| Plan Speed | Maximum 150 Mbps | Uncapped |
| Term | As per contract | As per contract |
| Minimum Commitment | As per contract | As per contract |
| Calls and SMS to Australian Numbers | NA | |
| Calls and SMS to International Numbers | NA | NA |
| Roaming Calls+SMS+MMS | NA | NA |
| Premium 5G Speed Pack | As per contract | NA |
| What's Not Included | The plan cannot be used for any Voice Call, SMS, Satellite numbers & calls to premium numbers (e.g. 19xx numbers) | |
| Information about the service | | |
| International Roaming | International Roaming charges and Country zones are subject to change. | |
| No data overage | If your plan includes no data overage charges and you exceed your included data, speeds will be reduced to a maximum of 1.5 Mbps for all Mobile | |

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| | Services until the next payment cycle, unless extra data is purchased. Reduced speeds (up to 1.5 Mbps) are suitable for general internet browsing and music streaming, though video streaming may experience increased buffering and loading times. |
| Support | 24x7 technical support with response times of 15 minutes for P1 issues and 30 minutes for P2 issues. |

Vocus Enterprise 5G Voice Plan

This is a Post-Paid mobile phone service, that lets you make and receive voice calls, SMS, and send and receive data.

| Vocus Enterprise 5G Voice Plan | | |
|---|---|-------------------|
| Plan | 5G Essential | 5G Premium |
| Monthly Charge | As per contract | As per contract |
| Monthly Data Allowance | As per contract | As per contract |
| Data Sharing | Yes | |
| Data overage charge | <ol style="list-style-type: none"> 1. No data overage charge: If all the pooled data is used up in the billing month, all services will be capped at 1.5 Mbps. 2. Data overage charges: If you exceed your included data, you will be automatically charged either in increments of \$1 for every additional 1GB or as per the specific rate in your contract. | |
| Network Access | 4G,5G | 4G,5G |
| Plan Speed | Maximum 150 Mbps | Uncapped |
| Term | As per contract | As per contract |
| Minimum Commitment | As per contract | As per contract |
| Calls and SMS to Australian Numbers | Unlimited | |
| Calls and SMS to International Numbers | As per contract | As per contract |
| Roaming Calls+SMS+MMS | As per contract | As per contract |
| Premium 5G Speed Pack | As per contract | NA |
| What's Included | Your plan is for a post-paid mobile phone service that can be used within Australia to: Receive calls, MMS, SMS and access data; Make calls and send SMS and MMS to standard Australian numbers; as well as calls to most '11xx', '12xx', '13xx' and 1800 numbers; Share data between services within the same plan If included as per contract, call and SMS to standard international numbers | |
| What's Not Included | The plan cannot be used for: SMS & calls to premium numbers (e.g. 19xx numbers) and calls to some satellite numbers, unless stated otherwise as per contract | |
| Information about the service | | |
| IDD and International Roaming | The IDD35 countries list and International Roaming charges and country zones are subject to change. | |
| No Data overage | If your plan includes no data overage charges and you exceed your included data, speeds will be reduced to a maximum of 1.5 Mbps for all Mobile Services until the next payment cycle, unless extra data is purchased. Reduced speeds (up | |

| | |
|----------------|---|
| | to 1.5 Mbps) are suitable for general internet browsing and music streaming, though video streaming may experience increased buffering and loading times. |
| Support | 24x7 technical support with response times of 15 minutes for P1 issues and 30 minutes for P2 issues. |

Vocus Enterprise 4G Backup Plan

This is a Post-Paid fixed mobile broadband service, that includes a monthly data allowance for use within Australia. This plan is for the purpose of a fixed line back up service and is only available for devices that utilise 4G backup capable fixed modems and excludes mobile phones, iPads and any other mobile device.

| Vocus Enterprise 4G Backup | |
|---|--|
| Plan | 4G Backup |
| Monthly Charge | As per contract |
| Monthly Data Allowance | As per contract |
| Data Sharing | Yes |
| Network Access | 4G |
| Term | As per contract |
| Minimum Commitment | As per contract |
| Calls and SMS to Australian Numbers | NA |
| Calls and SMS to International Numbers | NA |
| Roaming Calls+SMS+MMS | NA |
| What's Included | Your plan is for a post-paid mobile data service that can be used within Australia to share data between services within the same plan |
| What's Not Included | The plan cannot be used for any: Voice Call, Sending SMS, Satellite numbers & calls to premium numbers (e.g. 19xx numbers) |
| Data Overage | If you exceed your included data, you will be automatically charged in increments of \$10 Ex-GST for every additional 5GB or as per contract |
| Support | 24x7 technical support with response times of 15 minutes for P1 issues and 30 minutes for P2 issues. |

2.1 Other Charges

All rates are exclusive of GST.

| Charge Description | Charge |
|--|---------------|
| Replacement SIM | \$5 |
| Suspension Fee | \$20 |
| Reconnection fee | \$20 |
| Change of Mobile Service Number | \$10 |

2.2 Satellite Calling Charges

All rates are exclusive of GST.

| Satellite | Flag Fall | PEAK | OFFPEAK |
|--------------------|-----------|-------|---------|
| INM B GLB 8703 | 0.36 | 3.122 | 3.122 |
| INM BGAISDN 870782 | 0.36 | 7.98 | 7.98 |
| INM BGAVCE 870772 | 0.36 | 2.94 | 2.94 |
| INM FB ISDN 870783 | 0.36 | 7.98 | 7.98 |
| INM FB VCE 870773 | 0.36 | 2.94 | 2.94 |
| INM GANGLB 87060 | 0.36 | 7.98 | 7.98 |
| INM M GLB 8706 | 0.36 | 1.596 | 1.596 |
| Inmarsat 870 | 0.36 | 5.572 | 5.572 |
| INMBHSDGLB 87039 | 0.36 | 7.98 | 7.98 |
| INMMIN GLB 87076 | 0.36 | 2.394 | 2.394 |
| Iridium 881 | 0.18 | 8.19 | 8.19 |
| Thuraya 882 | 0.288 | 3.542 | 3.542 |
| iSATPONVCE 870776 | 0.36 | 7.98 | 7.98 |

2.3 International Charges

International Calling Rates

All rates are exclusive of GST.

Applies to calls originating from Australia.

| Country Code Destination | PEAK/OFFPEAK (\$AUD) | Country Code Destination | PEAK/OFFPEAK (\$AUD) |
|--------------------------|----------------------|--------------------------|----------------------|
| AFGHANISTAN 93 | 0.37873488 | NEW ZEALAND 64 | 0.02591316 |
| ALBANIA 355 | 0.32903916 | NICARAGUA 505 | 0.46099752 |
| ALGERIA 213 | 0.1256592 | NIGER 227 | 0.53673672 |
| AMERICAN SAMOA 1-684 | 0.0430116 | NIGERIA 234 | 0.17308884 |
| ANDORRA 376 | 0.36559896 | NIUE IS 683 | 2.55447288 |
| ANGOLA 244 | 0.29100216 | NORFOLK IS 6723 | 2.35478208 |
| ANGUILLA 1-264 | 0.45162228 | NORTH SUDAN 249 | 0.23538168 |
| ANTARCTICA 672 | 2.79575712 | NORWAY 47 | 0.02004348 |
| ANTIGUA 1-268 | 0.40978812 | PAKISTAN 92 | 0.0898944 |
| ARGENTINA 54 | 0.0200004 | PALAU 680 | 0.47312808 |
| ARMENIA 374 | 0.4025694 | PALESTINIAN 970 | 0.27017268 |
| ARUBA 297 | 0.35277516 | PANAMA 507 | 0.20578404 |
| ASCENSION IS 247 | 3.76602516 | PAPUA NEW GUINEA 675 | 0.82358628 |
| AUSTRIA 43 | 0.25806984 | PARAGUAY 595 | 0.05696784 |
| AZERBAIJAN 994 | 0.34616556 | PERU 51 | 0.01935528 |
| BAHAMAS 1-242 | 0.19355244 | PHILIPPINES 63 | 0.17204664 |
| BAHRAIN 973 | 0.17934984 | POLAND 48 | 0.02365644 |
| BANGLADESH 880 | 0.05376456 | PORTUGAL 351 | 0.04064316 |
| BARBADOS 1-246 | 0.41077992 | PUERTO RICO 1-787, 939 | 0.01225836 |
| BELARUS 375 | 0.66092004 | QATAR 974 | 0.28591416 |

| | | | |
|--|------------|---------------------------|------------|
| BELGIUM 32 | 0.12903492 | REPUBLIC OF THE CONGO 242 | 0.94591236 |
| BELIZE 501 | 0.37802712 | ROMANIA 40 | 0.0064518 |
| BENIN 229 | 0.65031456 | RUSSIAN FEDERATION 7 | 0.19355244 |
| BERMUDA 1-441 | 0.04905012 | RWANDA 250 | 0.51043704 |
| BHUTAN 975 | 0.09206364 | SAN MARINO 378 | 1.0752912 |
| BOLIVIA 591 | 0.345696 | SAO THOME & PRINCIPE 239 | 2.36564064 |
| BOSNIA 387 | 0.28966632 | SAUDI ARABIA 966 | 0.14779632 |
| BOTSWANA 267 | 0.17190096 | SENEGAL 221 | 0.6265548 |
| BRAZIL 55 | 0.01612932 | SERBIA 381 | 0.27889596 |
| BRITISH VIRGIN IS 1-284 | 0.43011648 | SEYCHELLES 248 | 1.11103464 |
| BRUNEI 673 | 0.0494634 | SIERRA LEONE 232 | 0.81721092 |
| BULGARIA 359 | 0.11937156 | SINGAPORE 65 | 0.01075296 |
| BURKINA FASO 226 | 0.66693348 | SLOVAKIA 421 | 0.0215058 |
| BURUNDI 257 | 0.94882392 | SLOVENIA 386 | 0.33279096 |
| CAMBODIA 855 | 0.10752912 | SOLOMON IS 677 | 1.20411108 |
| CAMEROON 237 | 0.63065568 | SOMALIA 252 | 0.84270828 |
| CANADA 1 | 0.01182816 | SOUTH AFRICA 27 | 0.17204664 |
| CAPE VERDE 238 | 0.47515116 | SPAIN 34 | 0.01290348 |
| CAYMAN IS 1-345 | 0.32685288 | SRI LANKA 94 | 0.26989812 |
| CENTRAL AFRICAN REPUBLIC 236 | 1.02796884 | ST HELENA 290 | 1.72046592 |
| CHAD 235 | 1.03097388 | ST KITTS & NEVIS 1-869 | 0.41098716 |
| CHILE 56 | 0.03010812 | ST LUCIA 1-758 | 0.4516758 |
| CHINA 86 | 0.01612932 | ST PIERRE & MIQUELON 508 | 0.77420964 |
| COLOMBIA 57 | 0.0430116 | ST VINCENT 1-784 | 0.40423296 |
| COMOROS 269 | 1.04410452 | SUDAN SOUTH 211 | 0.51515604 |
| COOK IS 682 | 1.580886 | SURINAM 597 | 0.38710488 |
| COSTA RICA 506 | 0.12409092 | SWAZILAND 268 | 0.34409316 |
| CROATIA 385 | 0.19355244 | SWEDEN 46 | 0.00860232 |
| CUBA 53 | 1.26271212 | SWITZERLAND 41 | 0.03118344 |
| CYPRUS 357 | 0.17204664 | SYRIA 963 | 0.39291144 |
| CZECH REPUBLIC 420 | 0.0389256 | TAIWAN 886 | 0.02268528 |
| DEMOCRATIC REPUBLIC OF CONGO 243 | 0.72751272 | TAJIKISTAN 992 | 0.28029456 |
| DENMARK 45 | 0.02688228 | TANZANIA 255 | 0.53118816 |
| DIEGO GARCIA 246 | 2.05870284 | THAILAND 66 | 0.04731276 |
| DJIBOUTI 253 | 0.5729508 | THURAYA 882 | 2.74840464 |
| DOMINICA IS 1-767 | 0.4234758 | TOGO 228 | 0.62925228 |
| DOMINICAN REPUBLIC 1- 809, 829, 849 | 0.17273436 | TOKELAU 690 | 2.98478256 |
| EAST TIMOR 670 | 0.43227192 | TONGA 676 | 1.70068056 |
| ECUADOR 593 | 0.23226528 | TRINIDAD & TOBAGO 1-868 | 0.34465656 |
| EGYPT 20 | 0.14166348 | TUNISIA 216 | 1.32533112 |
| EL SALVADOR 503 | 0.29677956 | TURKEY 90 | 0.06881868 |
| EQUATORIAL GUINEA 240 | 0.79107564 | TURKMENISTAN 993 | 0.19090716 |
| ERITREA 291 | 0.37526988 | TURKS & CAICOS 1-649 | 0.40934712 |
| ESTONIA 372 | 0.02606028 | TUVALU 688 | 2.34402048 |

| | | | |
|-----------------------|------------|-------------------------------------|------------|
| ETHIOPIA 251 | 0.39249792 | UGANDA 256 | 0.56074428 |
| FAEROE IS 298 | 0.2258112 | UK 44 | 0.02580696 |
| FALKLAND IS 500 | 2.79576612 | UKRAINE 380 | 0.27957576 |
| FIJI 679 | 0.47312808 | UNITED ARAB EMIRATES 971 | 0.26613252 |
| FINLAND 358 | 0.08602332 | URUGUAY 598 | 0.09009552 |
| FRANCE 33 | 0.01912752 | US VIRGIN IS 1-340 | 0.0402624 |
| FRENCH POLYNESIA 689 | 0.34409316 | USA 1 | 0.01505412 |
| GABON 241 | 0.81722124 | UZBEKISTAN 998 | 0.17756688 |
| GAMBIA 220 | 1.0752912 | VANUATU 678 | 1.70068056 |
| GEORGIA 995 | 0.32801292 | VENEZUELA 58 | 0.03655992 |
| GERMANY 49 | 0.01505412 | VIETNAM 84 | 0.11505612 |
| GHANA 233 | 0.44799144 | WALLIS & FUTUNA 681 | 0.99711756 |
| GIBRALTAR 350 | 0.25092612 | WESTERN SAMOA 685 | 1.70068056 |
| GREECE 30 | 0.05376456 | YEMEN 967 | 0.24949464 |
| GREENLAND 299 | 0.494634 | ZAMBIA 260 | 0.64715568 |
| GRENADA 1-473 | 0.40770492 | ZIMBABWE 263 | 0.15269112 |
| GUADELOUPE 590 | 0.13978788 | PAKISTAN 92 | 0.0898944 |
| GUAM 1-671 | 0.0386988 | PALAU 680 | 0.47312808 |
| GUATEMALA 502 | 0.28145508 | PALESTINIAN 970 | 0.27017268 |
| GUIANA FRENCH 594 | 0.15158052 | PANAMA 507 | 0.20578404 |
| GUINEA BISSAU 245 | 0.967758 | PAPUA NEW GUINEA 675 | 0.82358628 |
| GUINEA REPUBLIC 224 | 0.78126492 | PARAGUAY 595 | 0.05696784 |
| GUYANA 592 | 0.45200028 | PHILIPPINES 63 | 0.17204664 |
| HAITI 509 | 0.55296324 | POLAND 48 | 0.02365644 |
| HONDURAS 504 | 0.29131932 | PORTUGAL 351 | 0.04064316 |
| HONG KONG 852 | 0.03440928 | PUERTO RICO 1-787, 939 | 0.01225836 |
| HUNGARY 36 | 0.08602332 | QATAR 974 | 0.28591416 |
| ICELAND 354 | 0.03259968 | REPUBLIC OF THE CONGO 242 | 0.94591236 |
| INDIA 91 | 0.02688228 | ROMANIA 40 | 0.0064518 |
| INDONESIA 62 | 0.0559152 | RUSSIAN FEDERATION 7 | 0.19355244 |
| IRAN 98 | 0.3019284 | RWANDA 250 | 0.51043704 |
| IRAQ 964 | 0.24987996 | SAN MARINO 378 | 1.0752912 |
| IRELAND 353 | 0.01075296 | SAO THOME & PRINCIPE 239 | 2.36564064 |
| ISRAEL 972 | 0.01505412 | SAUDI ARABIA 966 | 0.14779632 |
| ITALY 39 | 0.01720464 | SENEGAL 221 | 0.6265548 |
| IVORY COAST 225 | 0.70086048 | SERBIA 381 | 0.27889596 |
| JAMAICA 1-876 | 0.4100814 | SEYCHELLES 248 | 1.11103464 |
| JAPAN 81 | 0.03225876 | SIERRA LEONE 232 | 0.81721092 |
| JORDAN 962 | 0.26910624 | SINGAPORE 65 | 0.01075296 |
| KAZAKHSTAN +7 6, +7 7 | 0.12903492 | SLOVAKIA 421 | 0.0215058 |
| KENYA 254 | 0.2688228 | SLOVENIA 386 | 0.33279096 |
| KIRIBATI 686 | 2.2629432 | SOLOMON IS 677 | 1.20411108 |
| KOREA NORTH 850 | 1.44089016 | SOMALIA 252 | 0.84270828 |
| KOREA SOUTH 82 | 0.0215058 | SOUTH AFRICA 27 | 0.17204664 |
| KOSOVO 383 | 0.84410352 | SPAIN 34 | 0.01290348 |
| KUWAIT 965 | 0.07111464 | SRI LANKA 94 | 0.26989812 |

| | | | |
|-------------------|------------|-------------------------------------|------------|
| KYRGYZSTAN 996 | 0.34872924 | ST HELENA 290 | 1.72046592 |
| LAOS 856 | 0.11951016 | ST KITTS & NEVIS 1-869 | 0.41098716 |
| LATVIA 371 | 0.73119804 | ST LUCIA 1-758 | 0.4516758 |
| LEBANON 961 | 0.1487904 | ST PIERRE & MIQUELON 508 | 0.77420964 |
| LESOTHO 266 | 0.70324812 | ST VINCENT 1-784 | 0.40423296 |
| LIBERIA 231 | 0.78013296 | SUDAN SOUTH 211 | 0.51515604 |
| LIBYA 218 | 0.48709464 | SURINAM 597 | 0.38710488 |
| LIECHTENSTEIN 423 | 0.62366892 | SWAZILAND 268 | 0.34409316 |
| LITHUANIA 370 | 0.68818632 | SWEDEN 46 | 0.00860232 |
| LUXEMBOURG 352 | 0.34409316 | SWITZERLAND 41 | 0.03118344 |
| MACAU 853 | 0.09466704 | SYRIA 963 | 0.39291144 |
| MACEDONIA 389 | 0.27645048 | TAIWAN 886 | 0.02268528 |
| MADAGASCAR 261 | 1.36857804 | TAJIKISTAN 992 | 0.28029456 |
| MALAWI 265 | 0.73149192 | TANZANIA 255 | 0.53118816 |
| MALAYSIA 60 | 0.0279576 | THAILAND 66 | 0.04731276 |
| MALDIVES 960 | 1.42153668 | TOGO 228 | 0.62925228 |
| MALI 223 | 0.70042944 | TOKELAU 690 | 2.98478256 |
| MALTA 356 | 0.03763452 | TONGA 676 | 1.70068056 |
| MARIANA IS 1670 | 0.05698692 | TRINIDAD & TOBAGO 1-868 | 0.34465656 |
| MARSHALL IS 692 | 0.44408892 | TUNISIA 216 | 1.32533112 |
| MARTINIQUE 596 | 0.13978788 | TURKEY 90 | 0.06881868 |
| MAURITANIA 222 | 1.20576828 | TURKMENISTAN 993 | 0.19090716 |
| MAURITIUS 230 | 0.23656404 | TURKS & CAICOS 1-649 | 0.40934712 |
| MEXICO 52 | 0.01156272 | TUVALU 688 | 2.34402048 |
| MICRONESIA 691 | 0.94960056 | UGANDA 256 | 0.56074428 |
| MOLDOVA 373 | 0.57071964 | UK 44 | 0.02580696 |
| MONACO 377 | 0.11785536 | UKRAINE 380 | 0.27957576 |
| MONGOLIA 976 | 0.02434608 | UNITED ARAB EMIRATES 971 | 0.26613252 |
| MONTENEGRO 382 | 0.366657 | URUGUAY 598 | 0.09009552 |
| MONTSERRAT 1-664 | 0.40244892 | US VIRGIN IS 1-340 | 0.0402624 |
| MOROCCO 212 | 0.19355244 | USA 1 | 0.01505412 |
| MOZAMBIQUE 258 | 0.08168904 | UZBEKISTAN 998 | 0.17756688 |
| MYANMAR 95 | 0.27957576 | VANUATU 678 | 1.70068056 |
| NAMIBIA 264 | 0.12473376 | VENEZUELA 58 | 0.03655992 |
| NAURU 674 | 2.1526998 | VIETNAM 84 | 0.11505612 |
| NEPAL 977 | 0.25807188 | WALLIS & FUTUNA 681 | 0.99711756 |
| NETH ANTILLES 599 | 0.24786276 | | |
| NETHERLANDS 31 | 0.494634 | | |
| NEW CALEDONIA 687 | 0.4390452 | | |

2.4 ROAMING RATES

Data roaming must be turned on before use. Any data usage, talk or text in Zone 1 Countries triggers our \$5 Zone 1 roaming packs. Available with 5G Voice and Data plans only. Excludes 4G back up plan.

| ROAMING RATES | | | | |
|---|----------------------------|------------------------------|---|--|
| 1. All rates listed are in \$AUD. 2. GST does not apply to roaming charges (with the exception of the standard SMS, MMS, international SMS and international MMS rates). | | | | |
| Post-Paid Roaming Rates | | Zone 1 | Zone 2 | Other Sat Aero & Marine |
| National Voice Calls within the same country (per minute) | National Voice Calls | \$0.12 | \$1.80 | \$4.80 |
| International Voice Calls outside the country you are in | International Voice Calls | \$0.12 | \$1.80 | \$4.80 |
| To receive Voice Calls | Receive Voice Calls | \$0.12 | \$1.80 | \$4.80 |
| National Video Calls within the same country | National Video Calls | \$0.12 | \$1.80 | \$4.80 |
| International Video Calls outside the country you are in | International Video Calls | \$0.12 | \$1.80 | \$4.80 |
| To receive Video Calls | Receive Video Calls | \$0.12 | \$1.80 | \$4.80 |
| Connection Charge (per outgoing Voice and Video call) | Flag Fall - connection fee | \$0.00 | \$0.00 | \$0.00 |
| SMS to an Australian number (per 160 characters) | SMS | \$0.04 | \$0.60 | \$1.80 |
| SMS to a non-Australian number (per 160 characters) | SMS | \$0.04 | \$0.60 | \$1.80 |
| To receive SMS | SMS | \$0.00 | \$0.00 | \$1.80 |
| MMS to an Australian number (per message) | MMS | standard domestic MMS rate + | standard domestic MMS rate + | standard domestic MMS rate + |
| | | Data @ \$0.0252/MB | Data @ \$1.2/MB | Data @ \$18.60 per MB |
| MMS to a non-Australian number (per message) | MMS | standard domestic MMS rate + | standard international MMS rate + Data @ \$1/MB | standard international MMS rate+ Data @ \$15.50 per MB |
| | | Data @ \$0.0252/MB | | |
| To receive MMS (per MB) | Data 1 IMB | \$0.03 | \$1.20 | \$18.60 per MB |
| GPRS / 3G / 4G Data | Data / IMB | \$0.03 | \$1.20 | \$18.60 per MB |

2.5 International Country Zones

| Zone 1 | | | | |
|---------------------|----------------|---------------------|--------------------------|------------------------|
| AeroMobile^ | Finland | Afghanistan | France | Aland Islands |
| French Guiana | Albania | Tahiti | Anguilla | Georgia |
| Antigua and Barbuda | Germany | Argentina | Ghana | Armenia |
| Greece | Aruba | Greenland | Austria | Grenada |
| Azerbaijan | Guadeloupe | Bahrain | Guam & Northern Marianas | Bangladesh |
| Guatemala | Barbados | Guernsey | Belarus | Haiti |
| Belgium | Hong Kong | Bermuda | Hungary | Bolivia |
| Iceland | Bonaire | India | Bosnia and Herzegovina | Indonesia |
| Botswana | Iran | Brazil | Ireland | British Virgin Islands |
| Isle of Man | Brunei | Israel | Bulgaria | Italy |
| Burkina Faso | Japan | Cambodia | Jamaica | Cameroon |
| Jersey | Canada | Jordan | Cayman Islands | Kazakhstan |
| Chile | Korea South | China | Kuwait | Colombia |
| Kyrgyzstan | Cook Islands | Laos | Costa Rica | Latvia |
| Croatia | Lithuania | Curacao | Luxembourg | Cyprus |
| Macau | Czech Republic | Macedonia | Denmark | Malaysia |
| Dominica | Malta | Dominican Republic | Martinique | Ecuador |
| Mexico | Egypt | Moldova | El Salvador | Montenegro |
| Estonia | Montserrat | Faroe Islands | Morocco | Fiji |
| Myanmar | Nauru | Saudi Arabia | Nepal | Serbia |
| Netherlands | Singapore | New Caledonia | Slovakia | New Zealand |
| Slovenia | Nicaragua | Solomon Islands | Nigeria | South Africa |
| Norway | Spain | Oman | Sri Lanka | Pakistan |
| St Kitts and Nevis | Palestine | St Lucia | Panama | St Vincent |
| Papua New Guinea | St Martin | Peru | Sweden | Philippines |
| Switzerland | Poland | Taiwan | Portugal | Tajikistan |
| Puerto Rico | Thailand | Qatar | Timor Leste | Romania |
| Tonga | Russia | Trinidad and Tobago | Turkey | Samoa |
| Turks and Caicos | San Marino | Uganda | Ukraine | UAE |
| United Kingdom | United States | Uruguay | US Virgin Islands | Vanuatu |
| Vatican City | Vietnam | | | |

| Zone 2 | | | | |
|------------|-----------------|----------------|--------------|---------------------------|
| Algeria | Andorra* | Belize | Bhutan | Chad |
| Congo ROC* | Congo DRC | Cote D'Ivoire* | Ethiopia* | Fed States of Micronesia* |
| Gambia | Gibraltar | Guinea Bissau | Guyana | Iraq |
| Kenya | Kiribati | Lebanon | Lesotho* | Liberia |
| Madagascar | Malawi | Maldives | Mali | Mauritania* |
| Mauritius | Mayotte* | Monaco | Mongolia | Mozambique |
| Namibia* | Norfolk Island* | Paraguay | Reunion* | Rwanda |
| Senegal | Seychelles | Sierra Leone | South Sudan* | Sudan |
| Syria* | Tanzania | Tunisia | Uzbekistan | Venezuela |
| Yemen* | Zambia | Zimbabwe | | |

| Zone 3 |
|----------------------|
| Satellite & Maritime |

* Data roaming is not yet available in this country

^AeroMobile allows customers to use mobile roaming whilst in-flight on applicable Partner Airlines only. Partner Airlines are subject to change without notice. You can check the latest Partner Airlines [here](#).

1 Requires a 3G 850/1900 handset for 3G Roaming

2 Requires a GSM 1900MHz compatible (tri-band) handset

3 Requires a 3G 2100MHz compatible handset

4 Requires a GSM 850MHz compatible (quad-band) handset

5 Note: T-Mobile USA requires a 1700/2100MHz handset for 3G roaming

2.6 Add-on features

Zone 1 Roaming Pack

Data roaming must be turned on before use. Any data usage, talk or text in Zone 1 Countries triggers our \$5 Zone 1 roaming packs. Available with 5G Voice and Data plans only. Excludes 4G back up plan.

| Zone 1 Roaming Pack | |
|--------------------------|------------|
| Roaming Pack Inclusions* | |
| Price | \$5 ex-GST |

| | |
|----------------------|-------|
| Voice Minutes | 3000 |
| SMS | 3000 |
| Data | 5GB |
| Validity | 1 day |

*Zone 2 and Zone 3 roaming usage will be charged as per the specific rates for roaming countries. The network speed is limited to a maximum of 150Mbps for services activated on this plan.

Premium 5G Speed Pack

Available with 5G Essential Voice and Data plans only

| Premium 5G Speed Pack | |
|-----------------------|--------------------------|
| Price | As per contract |
| Validity | Recurring month to month |

When added, this option removes the 150Mbps speed cap, allowing access to the maximum available 5G network speeds. You can cancel this pack any time and your speed will revert to the 150Mbps speed cap at the beginning of the next billing period.

Data Pack

Available to purchase with 5G and 4G Voice and Data plans only. Excludes 4G back up plan.

| Data10 | |
|------------------|------------------------------|
| Price | As per contract |
| Inclusion | 10GB |
| Validity | Until end of the bill period |

| Data100 | |
|------------------|------------------------------|
| Price | As per contract |
| Inclusion | 100GB |
| Validity | Until end of the bill period |

IDD Pack

Available to purchase with 5G and 4G Voice plans only. IDD packs enable you to make calls to the IDD 35 countries.

| IDD35 | |
|------------------|------------------------------|
| Price | As per contract |
| Inclusion | 200min of calls |
| SMS | Unlimited |
| Validity | Until end of the bill period |

| IDD35Unlimited | |
|------------------|-------------------------|
| Price | As per contract |
| Inclusion | Unlimited Calls and SMS |

| | |
|----------|------------------------------|
| Validity | Until end of the bill period |
|----------|------------------------------|

IDD 35 Countries

This list is subject to change.

| Country + Code / Destination | |
|------------------------------|----------------|
| ROMANIA 40 | NORWAY 47 |
| SWEDEN 46 | KOREA SOUTH 82 |
| IRELAND 353 | SLOVAKIA 421 |
| SINGAPORE 65 | TAIWAN 886 |
| MEXICO 52 | POLAND 48 |
| CANADA 1 | MONGOLIA 976 |
| PUERTO RICO 1-787, 939 | UK 44 |
| SPAIN 34 | NEW ZEALAND 64 |
| GERMANY 49 | ESTONIA 372 |
| ISRAEL 972 | DENMARK 45 |
| USA 1 | INDIA 91 |
| BRAZIL 55 | MALAYSIA 60 |
| CHINA 86 | CHILE 56 |
| ITALY 39 | SWITZERLAND 41 |
| FRANCE 33 | JAPAN 81 |
| PERU 51 | ICELAND 354 |
| ARGENTINA 54 | HONG KONG 852 |
| VENEZUELA 58 | |

2.7 Value Added Services Pricing

All rates are exclusive of GST.

| Charge Type | Charging Regime | Rated Charge Peak Time (ex GST) | Rated Charge Off Peak (ex GST) | Additional Terms |
|-------------------------------------|----------------------|---|----------------------------------|--|
| | | <i>Peak: 7:00am- 7:00pm Mon-Sat</i> | <i>Off-Peak: All other times</i> | |
| Caller ID | | Nil | Nil | |
| Call Waiting (Call hold, Call wait) | | Nil | Nil | |
| 124 YES (Call duration) | Per Call + Flag fall | Local call charge (rate plan) | Local call charge (rate plan) | \$1.59 (ex GST) per call + local call charge. If you request that the search result is sent as a text message to your mobile phone the SMS will cost \$0.227 ex GST per SMS. |
| Directory Assistance Calls (1223) | Per Call | \$0.54 | \$0.54 | |

| | | | | |
|--|------------------|-------------------------------|-------------------------------|--|
| Operator Assistance Calls (1225) | | Nil | Nil | <i>From 1 December 2014, International Directory Assistance calls are zero-rated.</i> |
| 18xx Numbers | | Nil | Nil | <i>From 1 January 2015, mobile calls to 1800 numbers are zero-rated.</i> |
| 13xx Numbers (incl. 1300x) | As per rate plan | Mobile to fixed rate | Mobile to fixed rate | As per applicable rate plan i.e. standard mobile to fixed call rate |
| 19xx Premium Service Numbers | | Variable - set by 3rd party | Variable - set by 3rd party | Retail price advertised by third party + airtime surcharge |
| Freecall Numbers | | Nil | Nil | 1800MUMDAD (1800686323), 1800REVERSE (1800738344 & 1800738377), Kids Helpline (1800551800) & Lifeline (131114) |
| SMS-MO (incl Web & Group SMS) | Per message sent | As per rate plan | As per rate plan | As per rate plan. Incur additional roaming message fee whilst overseas (per message). |
| Premium SMS | Per message sent | Variable - set by third party | Variable - set by third party | Retail price advertised by third party |
| International SMS | Per message sent | \$0.12 | \$0.12 | Incur additional roaming message fee whilst overseas (per message). |
| International Video Call | Flag fall | \$0.82 | \$0.82 | Only available if domestic Video Call is also enabled. Flagfall applies at \$0.3181818. Billed as per rate plan increments. |
| MMS (incl Web MMS) | Per Message sent | \$0.10 | \$0.10 | MMS may originate from handset or Internet. MMS charge will apply to each time a message is sent regardless of medium. If a customer sends one MMS message from either a handset or the internet to 10 mobile numbers, the service charge will apply X 10. The Charges apply irrespective of whether or not the messages are successfully delivered. Each upload of an image from a handset onto the Customer's personal album will incur a charge. These MMS Terms apply to all MMS services set out below. |
| Premium MMS | Per message sent | Variable - set by third party | Variable - set by third party | Retail price advertised by third party. |

| | | | | |
|---|----------------------------------|-------------------------------|-------------------------------|---|
| International MMS MO (incl International Web MMS) | Per Message sent | \$0.82 | \$0.82 | Sending an International MMS (or International Web MMS) whilst overseas incurs an additional roaming message fee (per message) and International Roaming Charges. |
| MMS downloads (news, surf reports, Web Cams) | Per Message Sent | \$0.82 | \$0.82 | Retail price advertised by third party. |
| Voicemail (incl Group) - Call diversion deposit within Australia | | Nil | Nil | Group Voicemail activated via Zoo |
| Voicemail (incl Group) - message retrieval within Australia | Per 1 sec | \$0.01 | \$0.01 | Group Voicemail activated via Zoo |
| Missed Call Service | | Nil | Nil | Caller leaves message, which is converted to txt & sent as SMS to missed call party. |
| International calls | Per 1 minute or as per rate plan | See Section 5 | See Section 5 | See Section 5 |
| Call Diversion | Per 1 minute | \$0.06 | \$0.06 | Diversion to national numbers = 6c/1 minute. Diversion to international numbers = 6c/1 minute + international calling rate |
| International Roaming Call Charges | Per 1 minute | See Section 5 | See Section 5 | See Section 5 |
| Third Party Premium Services | Per download | Variable - set by third party | Variable - set by third party | Retail price advertised by third party. Standard mobile data rates also apply. |
| Video Call | Flagfall | \$0.55 | \$0.55 | Flagfall applies at \$0.3181818. Billed as per rate plan increments. |

2.8 Our Base Plans

All rates are exclusive of GST.

A Base Plan means one of the following Plans:

| Vocus Enterprise Base Plans | | | |
|------------------------------------|---|---|---|
| Plan | Base 5G Voice This is a Post-Paid mobile phone service, that lets you make and receive voice calls, | Base 5G Data This is a Post-Paid mobile broadband service, that includes a monthly data allowance or pay as you go rate for use within Australia. | Base 4G backup This is a postpaid fixed mobile broadband service, that includes a monthly data allowance for use within Australia. This plan is for the |

| | | | |
|--|--|--|--|
| | SMS, and send and receive data. | | purpose of a fixed line back up service and is only available for devices that utilise 4G backup capable fixed modems and excludes mobile phones, iPads and any other mobile device. |
| Monthly Charge | \$35 | \$30 | \$5 |
| Monthly Data Allowance | 20GB | 15GB | 1GB |
| Data Sharing | Yes | | |
| Data overage charge | No data overage charge: If all the pooled data is used up in the billing month, all services will be capped at 1.5 Mbps. | | Automatically charged in increments of \$10 for every additional 5GB |
| Network Access | 4G,5G | 4G,5G | 4G |
| Plan Speed | Maximum 100 Mbps | Maximum 100 Mbps | Maximum 100 Mbps |
| Term | 1 | 1 | 1 |
| Calls and SMS to Australian Numbers | Unlimited | NA | NA |
| What's Not Included | The plan cannot be used for: SMS & voice calls to premium numbers (e.g. 19xx numbers) and calls to some satellite numbers | The plan cannot be used to make any voice calls or send SMS. | The plan cannot be used to make any voice calls or send SMS. |
| Information about the service | | | |
| 1.5Mbps Speed Cap | If you exceed your included data, speeds will be reduced to a maximum of 1.5 Mbps for all Mobile Services until the next payment cycle, unless extra data is purchased. Reduced speeds (up to 1.5 Mbps) are suitable for general internet browsing and music streaming, though video streaming may experience increased buffering and loading times. | | NA |
| Support | Best Effort | | |

Any usage of your Mobile Service outside of the inclusions above will result in you incurring the Charges set out in this Service Schedule. You are required to pay us for these Charges.

3. Vocus Mobile Business Simple Plans

All rates are exclusive of GST unless expressly stated otherwise.

To be eligible for these plans, you or your business must provide us with a registered ACN, ARBN or ABN.

Vocus Business Simple Data – month-to-month

This is a post-paid SIM-only mobile broadband service to be used with a compatible device. This plan does not enable you to make standard national or international calls, send standard national and international SMS/MMS or make use of premium mobile services. All data inclusions are for use within Australia. International roaming is not included as part of your plan price. These plans do not include paper bills.

| Plan | Essential | Best Value | Power User |
|---|---|------------|--|
| Minimum monthly charge (Inclusive of GST) | \$30 | \$50 | \$70 |
| Minimum contract term | 1 month | | |
| Network access | 4G and 5G (with maximum speed of 150Mbps) | | 4G and 5G (with access to uncapped speeds) |
| Included data to share for use in Australia | 40GB | 120GB | 230GB |
| Data cost per GB | \$0.75 | \$0.42 | \$0.30 |
| Excess Data | \$0 with speeds slowed to 1.5Mbps when you go over included data | | |
| International roaming | Data roaming must be turned on before use. Any data usage in Zone 1 Countries triggers our \$5 Zone 1 roaming packs, which include 5GB data. The \$5 Zone 1 roaming packs expire either at the end of that day or until you reach any of your inclusion limits, whichever comes first. If you use more than the daily allowances, we'll automatically charge you for an additional \$5 Zone 1 roaming pack. Refer to the service schedules for details on Zone 1 countries and rates outside Zone 1. | | |
| Early cancellation fee | \$0 but you will have to pay for any charges incurred up until the cancellation date. | | |
| What's included | Shared data: Data is pooled only across the same plans (e.g. Vocus Business Simple Data Plan) on the same account in Australia. If you exceed your combined allowance, all sharing services will be slowed to a maximum of 1.5Mbps until your next payment cycle, unless you buy extra data. Slowed data speeds (maximum of 1.5Mbps) are suitable for general internet browsing and music streaming. Some activities such as video streaming may see increased buffering and loading times. If you don't want to share data between your services, they will need to be on separate accounts. Data is counted in kilobytes and includes uploads and downloads. | | |
| What's not included | With this plan you cannot make standard national or international calls, send standard national and international SMS/MMS or make use of premium mobile services. You also cannot use your plan's included data whilst overseas. | | |

| | |
|------------------------------|--|
| | Unused data or other plan inclusions expire at the end of each billing period. |
| Monitoring your usage | We'll provide you with usage alerts once you've reached approximately 50%, 85% and 100% of your shared data (for use in Australia). You can view up to date information on your data usage via https://customer.mobile.vocus.com.au/business |

Vocus Business Simple Voice Plan – month-to-month

This is a post-paid SIM-only mobile phone service for use with an existing mobile phone. All call & data inclusions are for use within Australia. International roaming is not included as part of your plan price. These plans do not include paper bills.

| Plan Name | Essential | Everyday | Best Value | Power User |
|--|---|--|------------|--|
| Minimum monthly charge | \$30 | \$40 | \$55 | \$65 |
| Minimum contract term | 1 month | | | |
| Network access | 4G and 5G (with maximum speed of 150Mbps) | | | 4G and 5G (with access to uncapped speeds) |
| Included data to share for use in Australia | 25GB | 50GB | 120GB | 180GB |
| Data cost per GB | \$1.20 | \$0.80 | \$0.46 | \$0.36 |
| Excess Data | \$0 with speeds slowed to 1.5Mbps when you go over included data | | | |
| Standard national talk and text | Unlimited | | | |
| Standard international talk and text to 35 selected countries from Australia^ | 100 mins talk And Unlimited text | 200 mins talk And Unlimited text | Unlimited | Unlimited |
| International roaming | Data roaming must be turned on before use. Any data usage in Zone 1 Countries triggers our \$5 Zone 1 roaming packs, which include 5GB data. The \$5 Zone 1 roaming packs expire either at the end of that day or until you reach any of your inclusion limits, whichever comes first. If you use more than the daily allowances, we'll automatically charge you for an additional \$5 Zone 1 roaming pack. Refer to the service schedules for details on Zone 1 countries and rates outside Zone 1. | | | |
| Early cancellation fee | \$0 but you will have to pay for any charges incurred up until the cancellation date. | | | |
| What's included | <p>Standard national talk & text: Included value can be used for calls, and SMS in Australia to standard Australian numbers, calls to 13/1300/1800 numbers, voicemail retrievals/deposits and voicemail diversions.</p> <p>Standard international talk & text from Australia: Included calls and SMS can be used to standard numbers to the Selected Destinations.</p> <p>Shared data: Data is pooled only across the same plans (e.g. Vocus Business Simple Voice Plan) on the same account in Australia. If you exceed your combined allowance, all sharing services will be slowed to a maximum of 1.5Mbps until your next payment cycle, unless you buy extra data. Slowed data speeds (maximum of 1.5Mbps) are suitable for general</p> | | | |

| | |
|------------------------------|---|
| | internet browsing and music streaming. Some activities such as video streaming may see increased buffering and loading times. If you don't want to share data between your services, they will need to be on separate accounts. Data is counted in kilobytes and includes uploads and downloads. |
| What's not included | <p>Your monthly standard national calls, text and data cannot be used overseas.</p> <p>You cannot make use of mobile premium services (e.g. calls to 19xx numbers).</p> <p>Unused data, calls or other plan inclusions expire at the end of each billing period.</p> |
| Monitoring your usage | <p>We'll provide you with usage alerts once you've reached approximately 50%, 85% and 100% of your shared data (for use in Australia). You can view up to date information on your data usage via https://customer.mobile.vocus.com.au/business</p> |

^ Argentina, Brazil, Canada, Chile, China, Denmark, Estonia, France, Germany, Hongkong, Iceland, India, Ireland, Israel, Italy, Japan, Korea South, Malaysia, Mexico, Mongolia, New Zealand, Norway, Peru, Poland, Puerto Rico, Romania, Singapore, Slovakia, Spain, Sweden, Switzerland, Taiwan, UK, USA and Venezuela (**Selected Destinations**).

Vocus Business Simple 4G Backup Plan – month-to-month

This is a post-paid SIM-only fixed mobile broadband service to be used with a compatible device. This plan is for the purpose of a fixed line back up service and is only available for devices that utilise 4G backup capable fixed modems and excludes mobile phones, iPads and any other mobile device. All data inclusions are for use within Australia. These plans do not include paper bills.

| Plan | Small | Medium | Large |
|---|--|--------|--------|
| Minimum monthly charge | \$10 | \$20 | \$30 |
| Minimum contract term | 1 month | | |
| Network access | 4G Network | | |
| Included data to share for use in Australia | 1GB | 10GB | 20GB |
| Data cost per GB | \$10.00 | \$2.00 | \$1.50 |
| Excess Data | Automatically charged in increments of \$10 for every additional 5GB | | |
| Early cancellation fee | \$0 but you will have to pay for any charges incurred up until the cancellation date. | | |
| What's included | Shared data: Data is pooled only across the same plans (e.g. Vocus Business Simple 4G backup Plan) on the same account in Australia. If you exceed your combined allowance, excess data will automatically charge in increments of \$10 for every additional 10GB. If you don't want to share data between your services, they will need to be on separate accounts. Data is counted in kilobytes and includes uploads and downloads. | | |
| What's not included | This plan does not enable you to make standard national or international calls, send standard national and international SMS/MMS or make use of premium mobile services. You also cannot use your plan whilst overseas. Unused data or other plan inclusions expire at the end of each billing period. | | |
| Monitoring your usage | We'll provide you with usage alerts once you've reached approximately 50%, 85% and 100% of your shared data (for use in Australia). You can view up to date information on your data usage via https://customer.mobile.vocus.com.au/business | | |

3.1 Other Charges

All rates are exclusive of GST.

| Charge Description | Charge |
|---------------------------------|--------|
| Replacement SIM | \$5 |
| Suspension Fee | \$20 |
| Reconnection fee | \$20 |
| Change of Mobile Service Number | \$10 |

3.2 Satellite Calling Charges

All rates are exclusive of GST.

| Satellite | Flag Fall | PEAK | OFFPEAK |
|--------------------|-----------|-------|---------|
| INM B GLB 8703 | 0.36 | 3.122 | 3.122 |
| INM BGAISDN 870782 | 0.36 | 7.98 | 7.98 |
| INM BGAVCE 870772 | 0.36 | 2.94 | 2.94 |
| INM FB ISDN 870783 | 0.36 | 7.98 | 7.98 |
| INM FB VCE 870773 | 0.36 | 2.94 | 2.94 |
| INM GANGLB 87060 | 0.36 | 7.98 | 7.98 |
| INM M GLB 8706 | 0.36 | 1.596 | 1.596 |
| Inmarsat 870 | 0.36 | 5.572 | 5.572 |
| INMBHSDGLB 87039 | 0.36 | 7.98 | 7.98 |
| INMMIN GLB 87076 | 0.36 | 2.394 | 2.394 |
| Iridium 881 | 0.18 | 8.19 | 8.19 |
| Thuraya 882 | 0.288 | 3.542 | 3.542 |
| iSATPONVCE 870776 | 0.36 | 7.98 | 7.98 |

3.3 International Charges

International Calling Rates

All rates are exclusive of GST.

Applies to calls originating from Australia.

| Country Code Destination | PEAK/OFF PEAK (\$AUD) | Country Code Destination | PEAK/OFF PEAK (\$AUD) |
|--------------------------|-----------------------|--------------------------|-----------------------|
| AFGHANISTAN 93 | 0.37873488 | NEW ZEALAND 64 | 0.02591316 |
| ALBANIA 355 | 0.32903916 | NICARAGUA 505 | 0.46099752 |
| ALGERIA 213 | 0.1256592 | NIGER 227 | 0.53673672 |
| AMERICAN SAMOA 1-684 | 0.0430116 | NIGERIA 234 | 0.17308884 |
| ANDORRA 376 | 0.36559896 | NIUE IS 683 | 2.55447288 |
| ANGOLA 244 | 0.29100216 | NORFOLK IS 6723 | 2.35478208 |
| ANGUILLA 1-264 | 0.45162228 | NORTH SUDAN 249 | 0.23538168 |
| ANTARCTICA 672 | 2.79575712 | NORWAY 47 | 0.02004348 |
| ANTIGUA 1-268 | 0.40978812 | PAKISTAN 92 | 0.0898944 |
| ARGENTINA 54 | 0.0200004 | PALAU 680 | 0.47312808 |
| ARMENIA 374 | 0.4025694 | PALESTINIAN 970 | 0.27017268 |
| ARUBA 297 | 0.35277516 | PANAMA 507 | 0.20578404 |
| ASCENSION IS 247 | 3.76602516 | PAPUA NEW GUINEA 675 | 0.82358628 |
| AUSTRIA 43 | 0.25806984 | PARAGUAY 595 | 0.05696784 |
| AZERBAIJAN 994 | 0.34616556 | PERU 51 | 0.01935528 |
| BAHAMAS 1-242 | 0.19355244 | PHILIPPINES 63 | 0.17204664 |
| BAHRAIN 973 | 0.17934984 | POLAND 48 | 0.02365644 |
| BANGLADESH 880 | 0.05376456 | PORTUGAL 351 | 0.04064316 |

| | | | |
|------------------------------------|------------|-------------------------------------|------------|
| BARBADOS 1-246 | 0.41077992 | PUERTO RICO 1-787, 939 | 0.01225836 |
| BELARUS 375 | 0.66092004 | QATAR 974 | 0.28591416 |
| BELGIUM 32 | 0.12903492 | REPUBLIC OF THE CONGO 242 | 0.94591236 |
| BELIZE 501 | 0.37802712 | ROMANIA 40 | 0.0064518 |
| BENIN 229 | 0.65031456 | RUSSIAN FEDERATION 7 | 0.19355244 |
| BERMUDA 1-441 | 0.04905012 | RWANDA 250 | 0.51043704 |
| BHUTAN 975 | 0.09206364 | SAN MARINO 378 | 1.0752912 |
| BOLIVIA 591 | 0.345696 | SAO THOME & PRINCIPE 239 | 2.36564064 |
| BOSNIA 387 | 0.28966632 | SAUDI ARABIA 966 | 0.14779632 |
| BOTSWANA 267 | 0.17190096 | SENEGAL 221 | 0.6265548 |
| BRAZIL 55 | 0.01612932 | SERBIA 381 | 0.27889596 |
| BRITISH VIRGIN IS 1-284 | 0.43011648 | SEYCHELLES 248 | 1.11103464 |
| BRUNEI 673 | 0.0494634 | SIERRA LEONE 232 | 0.81721092 |
| BULGARIA 359 | 0.11937156 | SINGAPORE 65 | 0.01075296 |
| BURKINA FASO 226 | 0.66693348 | SLOVAKIA 421 | 0.0215058 |
| BURUNDI 257 | 0.94882392 | SLOVENIA 386 | 0.33279096 |
| CAMBODIA 855 | 0.10752912 | SOLOMON IS 677 | 1.20411108 |
| CAMEROON 237 | 0.63065568 | SOMALIA 252 | 0.84270828 |
| CANADA 1 | 0.01182816 | SOUTH AFRICA 27 | 0.17204664 |
| CAPE VERDE 238 | 0.47515116 | SPAIN 34 | 0.01290348 |
| CAYMAN IS 1-345 | 0.32685288 | SRI LANKA 94 | 0.26989812 |
| CENTRAL AFRICAN REPUBLIC 236 | 1.02796884 | ST HELENA 290 | 1.72046592 |
| CHAD 235 | 1.03097388 | ST KITTS & NEVIS 1-869 | 0.41098716 |
| CHILE 56 | 0.03010812 | ST LUCIA 1-758 | 0.4516758 |
| CHINA 86 | 0.01612932 | ST PIERRE & MIQUELON 508 | 0.77420964 |
| COLOMBIA 57 | 0.0430116 | ST VINCENT 1-784 | 0.40423296 |
| COMOROS 269 | 1.04410452 | SUDAN SOUTH 211 | 0.51515604 |
| COOK IS 682 | 1.580886 | SURINAM 597 | 0.38710488 |
| COSTA RICA 506 | 0.12409092 | SWAZILAND 268 | 0.34409316 |
| CROATIA 385 | 0.19355244 | SWEDEN 46 | 0.00860232 |
| CUBA 53 | 1.26271212 | SWITZERLAND 41 | 0.03118344 |
| CYPRUS 357 | 0.17204664 | SYRIA 963 | 0.39291144 |
| CZECH REPUBLIC 420 | 0.0389256 | TAIWAN 886 | 0.02268528 |
| DEMOCRATIC REPUBLIC OF CONGO 243 | 0.72751272 | TAJIKISTAN 992 | 0.28029456 |
| DENMARK 45 | 0.02688228 | TANZANIA 255 | 0.53118816 |
| DIEGO GARCIA 246 | 2.05870284 | THAILAND 66 | 0.04731276 |
| DJIBOUTI 253 | 0.5729508 | THURAYA 882 | 2.74840464 |
| DOMINICA IS 1-767 | 0.4234758 | TOGO 228 | 0.62925228 |
| DOMINICAN REPUBLIC 1-809, 829, 849 | 0.17273436 | TOKELAU 690 | 2.98478256 |
| EAST TIMOR 670 | 0.43227192 | TONGA 676 | 1.70068056 |

| | | | |
|-----------------------|------------|-------------------------------------|------------|
| ECUADOR 593 | 0.23226528 | TRINIDAD & TOBAGO 1-868 | 0.34465656 |
| EGYPT 20 | 0.14166348 | TUNISIA 216 | 1.32533112 |
| EL SALVADOR 503 | 0.29677956 | TURKEY 90 | 0.06881868 |
| EQUATORIAL GUINEA 240 | 0.79107564 | TURKMENISTAN 993 | 0.19090716 |
| ERITREA 291 | 0.37526988 | TURKS & CAICOS 1-649 | 0.40934712 |
| ESTONIA 372 | 0.02606028 | TUVALU 688 | 2.34402048 |
| ETHIOPIA 251 | 0.39249792 | UGANDA 256 | 0.56074428 |
| FAEROE IS 298 | 0.2258112 | UK 44 | 0.02580696 |
| FALKLAND IS 500 | 2.79576612 | UKRAINE 380 | 0.27957576 |
| FIJI 679 | 0.47312808 | UNITED ARAB EMIRATES 971 | 0.26613252 |
| FINLAND 358 | 0.08602332 | URUGUAY 598 | 0.09009552 |
| FRANCE 33 | 0.01912752 | US VIRGIN IS 1-340 | 0.0402624 |
| FRENCH POLYNESIA 689 | 0.34409316 | USA 1 | 0.01505412 |
| GABON 241 | 0.81722124 | UZBEKISTAN 998 | 0.17756688 |
| GAMBIA 220 | 1.0752912 | VANUATU 678 | 1.70068056 |
| GEORGIA 995 | 0.32801292 | VENEZUELA 58 | 0.03655992 |
| GERMANY 49 | 0.01505412 | VIETNAM 84 | 0.11505612 |
| GHANA 233 | 0.44799144 | WALLIS & FUTUNA 681 | 0.99711756 |
| GIBRALTAR 350 | 0.25092612 | WESTERN SAMOA 685 | 1.70068056 |
| GREECE 30 | 0.05376456 | YEMEN 967 | 0.24949464 |
| GREENLAND 299 | 0.494634 | ZAMBIA 260 | 0.64715568 |
| GRENADA 1-473 | 0.40770492 | ZIMBABWE 263 | 0.15269112 |
| GUADELOUPE 590 | 0.13978788 | PAKISTAN 92 | 0.0898944 |
| GUAM 1-671 | 0.0386988 | PALAU 680 | 0.47312808 |
| GUATEMALA 502 | 0.28145508 | PALESTINIAN 970 | 0.27017268 |
| GUIANA FRENCH 594 | 0.15158052 | PANAMA 507 | 0.20578404 |
| GUINEA BISSAU 245 | 0.967758 | PAPUA NEW GUINEA 675 | 0.82358628 |
| GUINEA REPUBLIC 224 | 0.78126492 | PARAGUAY 595 | 0.05696784 |
| GUYANA 592 | 0.45200028 | PHILIPPINES 63 | 0.17204664 |
| HAITI 509 | 0.55296324 | POLAND 48 | 0.02365644 |
| HONDURAS 504 | 0.29131932 | PORTUGAL 351 | 0.04064316 |
| HONG KONG 852 | 0.03440928 | PUERTO RICO 1-787, 939 | 0.01225836 |
| HUNGARY 36 | 0.08602332 | QATAR 974 | 0.28591416 |
| ICELAND 354 | 0.03259968 | REPUBLIC OF THE CONGO 242 | 0.94591236 |
| INDIA 91 | 0.02688228 | ROMANIA 40 | 0.0064518 |
| INDONESIA 62 | 0.0559152 | RUSSIAN FEDERATION 7 | 0.19355244 |
| IRAN 98 | 0.3019284 | RWANDA 250 | 0.51043704 |
| IRAQ 964 | 0.24987996 | SAN MARINO 378 | 1.0752912 |
| IRELAND 353 | 0.01075296 | SAO THOME & PRINCIPE 239 | 2.36564064 |
| ISRAEL 972 | 0.01505412 | SAUDI ARABIA 966 | 0.14779632 |

| | | | |
|-----------------------|----------------|-------------------------------------|------------|
| ITALY 39 | 0.01720464 | SENEGAL 221 | 0.6265548 |
| IVORY COAST 225 | 0.7008604 8 | SERBIA 381 | 0.27889596 |
| JAMAICA 1-876 | 0.4100814 | SEYCHELLES 248 | 1.11103464 |
| JAPAN 81 | 0.03225876 | SIERRA LEONE 232 | 0.81721092 |
| JORDAN 962 | 0.26910624 | SINGAPORE 65 | 0.01075296 |
| KAZAKHSTAN +7 6, +7 7 | 0.12903492 | SLOVAKIA 421 | 0.0215058 |
| KENYA 254 | 0.2688228 | SLOVENIA 386 | 0.33279096 |
| KIRIBATI 686 | 2.2629432 | SOLOMON IS 677 | 1.20411108 |
| KOREA NORTH 850 | 1.44089016 | SOMALIA 252 | 0.84270828 |
| KOREA SOUTH 82 | 0.0215058 | SOUTH AFRICA 27 | 0.17204664 |
| KOSOVO 383 | 0.84410352 | SPAIN 34 | 0.01290348 |
| KUWAIT 965 | 0.07111464 | SRI LANKA 94 | 0.26989812 |
| KYRGYZSTAN 996 | 0.34872924 | ST HELENA 290 | 1.72046592 |
| LAOS 856 | 0.11951016 | ST KITTS & NEVIS 1-869 | 0.41098716 |
| LATVIA 371 | 0.73119804 | ST LUCIA 1-758 | 0.4516758 |
| LEBANON 961 | 0.1487904 | ST PIERRE & MIQUELON 508 | 0.77420964 |
| LESOTHO 266 | 0.70324812 | ST VINCENT 1-784 | 0.40423296 |
| LIBERIA 231 | 0.78013296 | SUDAN SOUTH 211 | 0.51515604 |
| LIBYA 218 | 0.48709464 | SURINAM 597 | 0.38710488 |
| LIECHTENSTEIN 423 | 0.62366892 | SWAZILAND 268 | 0.34409316 |
| LITHUANIA 370 | 0.68818632 | SWEDEN 46 | 0.00860232 |
| LUXEMBOURG 352 | 0.34409316 | SWITZERLAND 41 | 0.03118344 |
| MACAU 853 | 0.09466704 | SYRIA 963 | 0.39291144 |
| MACEDONIA 389 | 0.27645048 | TAIWAN 886 | 0.02268528 |
| MADAGASCAR 261 | 1.36857804 | TAJIKISTAN 992 | 0.28029456 |
| MALAWI 265 | 0.73149192 | TANZANIA 255 | 0.53118816 |
| MALAYSIA 60 | 0.0279576 | THAILAND 66 | 0.04731276 |
| MALDIVES 960 | 1.42153668 | TOGO 228 | 0.62925228 |
| MALI 223 | 0.7004294 4 | TOKELAU 690 | 2.98478256 |
| MALTA 356 | 0.03763452 | TONGA 676 | 1.70068056 |
| MARIANA IS 1670 | 0.05698692 | TRINIDAD & TOBAGO 1-868 | 0.34465656 |
| MARSHALL IS 692 | 0.4440889 2 | TUNISIA 216 | 1.32533112 |
| MARTINIQUE 596 | 0.13978788 | TURKEY 90 | 0.06881868 |
| MAURITANIA 222 | 1.20576828 | TURKMENISTAN 993 | 0.19090716 |
| MAURITIUS 230 | 0.23656404 | TURKS & CAICOS 1-649 | 0.40934712 |
| MEXICO 52 | 0.01156272 | TUVALU 688 | 2.34402048 |
| MICRONESIA 691 | 0.94960056 | UGANDA 256 | 0.56074428 |
| MOLDOVA 373 | 0.57071964 | UK 44 | 0.02580696 |
| MONACO 377 | 0.11785536 | UKRAINE 380 | 0.27957576 |
| MONGOLIA 976 | 0.0243460 8 | UNITED ARAB EMIRATES 971 | 0.26613252 |
| MONTENEGRO 382 | 0.366657 | URUGUAY 598 | 0.09009552 |
| MONTSERRAT 1-664 | 0.4024489 2 | US VIRGIN IS 1-340 | 0.0402624 |

| | | | |
|-------------------|------------|---------------------|------------|
| MOROCCO 212 | 0.19355244 | USA 1 | 0.01505412 |
| MOZAMBIQUE 258 | 0.08168904 | UZBEKISTAN 998 | 0.17756688 |
| MYANMAR 95 | 0.27957576 | VANUATU 678 | 1.70068056 |
| NAMIBIA 264 | 0.12473376 | VENEZUELA 58 | 0.03655992 |
| NAURU 674 | 2.1526998 | VIETNAM 84 | 0.11505612 |
| NEPAL 977 | 0.25807188 | WALLIS & FUTUNA 681 | 0.99711756 |
| NETH ANTILLES 599 | 0.24786276 | | |
| NETHERLANDS 31 | 0.494634 | | |
| NEW CALEDONIA 687 | 0.4390452 | | |

3.4 Roaming Rates

Data roaming must be turned on before use. Any data usage, talk or text in Zone 1 Countries triggers our \$5 Zone 1 roaming packs. Available with 5G Voice and Data plans only. Excludes 4G back up plan.

| ROAMING RATES | | | | |
|---|----------------------------|--------|--------|-------------------------|
| All rates listed are in \$AUD. | | | | |
| GST does not apply to roaming charges (with the exception of the standard SMS, MMS, international SMS and international MMS rates). | | | | |
| Post-Paid Roaming Rates | | Zone 1 | Zone 2 | Other Sat Aero & Marine |
| National Voice Calls within the same country (per minute) | National Voice Calls | \$0.12 | \$1.80 | \$4.80 |
| International Voice Calls outside the country you are in | International Voice Calls | \$0.12 | \$1.80 | \$4.80 |
| To receive Voice Calls | Receive Voice Calls | \$0.12 | \$1.80 | \$4.80 |
| National Video Calls within the same country | National Video Calls | \$0.12 | \$1.80 | \$4.80 |
| International Video Calls outside the country you are in | International Video Calls | \$0.12 | \$1.80 | \$4.80 |
| To receive Video Calls | Receive Video Calls | \$0.12 | \$1.80 | \$4.80 |
| Connection Charge (per outgoing Voice and Video call) | Flag Fall - connection fee | \$0.00 | \$0.00 | \$0.00 |
| SMS to an Australian | SMS | \$0.04 | \$0.60 | \$1.80 |

| | | | | |
|---|------------|------------------------------|-----------------------------------|-----------------------------------|
| number (per 160 characters) | | | | |
| SMS to a non-Australian number (per 160 characters) | SMS | \$0.04 | \$0.60 | \$1.80 |
| To receive SMS | SMS | \$0.00 | \$0.00 | \$1.80 |
| MMS to an Australian number (per message) | MMS | standard domestic MMS rate + | standard domestic MMS rate + | standard domestic MMS rate + |
| | | Data @ \$0.0252/MB | Data @ \$1.2/MB | Data @ \$18.60 per MB |
| MMS to a non-Australian number (per message) | MMS | standard domestic MMS rate + | standard international MMS rate + | standard international MMS rate + |
| | | Data @ \$0.0252/MB | Data @ \$1/MB | Data @ \$15.50 per MB |
| To receive MMS (per MB) | Data 1 IMB | \$0.03 | \$1.20 | \$18.60 per MB |
| GPRS / 36 ,/4G Data | Data / IMB | \$0.03 | \$1.20 | \$18.60 per MB |

3.5 International Country Zones

| Zone 1 | | | | |
|---------------------|----------------|-------------|--------------------------|------------------------|
| AeroMobile^ | Finland | Afghanistan | France | Aland Islands |
| French Guiana | Albania | Tahiti | Anguilla | Georgia |
| Antigua and Barbuda | Germany | Argentina | Ghana | Armenia |
| Greece | Aruba | Greenland | Austria | Grenada |
| Azerbaijan | Guadeloupe | Bahrain | Guam & Northern Marianas | Bangladesh |
| Guatemala | Barbados | Guernsey | Belarus | Haiti |
| Belgium | Hong Kong | Bermuda | Hungary | Bolivia |
| Iceland | Bonaire | India | Bosnia and Herzegovina | Indonesia |
| Botswana | Iran | Brazil | Ireland | British Virgin Islands |
| Isle of Man | Brunei | Israel | Bulgaria | Italy |
| Burkina Faso | Japan | Cambodia | Jamaica | Cameroon |
| Jersey | Canada | Jordan | Cayman Islands | Kazakhstan |
| Chile | Korea South | China | Kuwait | Colombia |
| Kyrgyzstan | Cook Islands | Laos | Costa Rica | Latvia |
| Croatia | Lithuania | Curacao | Luxembourg | Cyprus |
| Macau | Czech Republic | Macedonia | Denmark | Malaysia |

| | | | | |
|--------------------|---------------|---------------------|-------------------|--------------|
| Dominica | Malta | Dominican Republic | Martinique | Ecuador |
| Mexico | Egypt | Moldova | El Salvador | Montenegro |
| Estonia | Montserrat | Faroe Islands | Morocco | Fiji |
| Myanmar | Nauru | Saudi Arabia | Nepal | Serbia |
| Netherlands | Singapore | New Caledonia | Slovakia | New Zealand |
| Slovenia | Nicaragua | Solomon Islands | Nigeria | South Africa |
| Norway | Spain | Oman | Sri Lanka | Pakistan |
| St Kitts and Nevis | Palestine | St Lucia | Panama | St Vincent |
| Papua New Guinea | St Martin | Peru | Sweden | Philippines |
| Switzerland | Poland | Taiwan | Portugal | Tajikistan |
| Puerto Rico | Thailand | Qatar | Timor Leste | Romania |
| Tonga | Russia | Trinidad and Tobago | Turkey | Samoa |
| Turks and Caicos | San Marino | Uganda | Ukraine | UAE |
| United Kingdom | United States | Uruguay | US Virgin Islands | Vanuatu |
| Vatican City | Vietnam | | | |

| Zone 2 | | | | |
|------------|-----------------|----------------|--------------|---------------------------|
| Algeria | Andorra* | Belize | Bhutan | Chad |
| Congo ROC* | Congo DRC | Cote D'Ivoire* | Ethiopia* | Fed States of Micronesia* |
| Gambia | Gibraltar | Guinea Bissau | Guyana | Iraq |
| Kenya | Kiribati | Lebanon | Lesotho* | Liberia |
| Madagascar | Malawi | Maldives | Mali | Mauritania* |
| Mauritius | Mayotte* | Monaco | Mongolia | Mozambique |
| Namibia* | Norfolk Island* | Paraguay | Reunion* | Rwanda |
| Senegal | Seychelles | Sierra Leone | South Sudan* | Sudan |
| Syria* | Tanzania | Tunisia | Uzbekistan | Venezuela |
| Yemen* | Zambia | Zimbabwe | | |

| Zone 3 |
|----------------------|
| Satellite & Maritime |

* Data roaming is not yet available in this country

^AeroMobile allows customers to use mobile roaming whilst in-flight on applicable Partner Airlines only. Partner Airlines are subject to change without notice. You can check the latest Partner Airlines [here](#).

1 Requires a 3G 850/1900 handset for 3G Roaming

2 Requires a GSM 1900MHz compatible (tri-band) handset

3 Requires a 3G 2100MHz compatible handset

4 Requires a GSM 850MHz compatible (quad-band) handset

5 Note: T-Mobile USA requires a 1700/2100MHz handset for 3G roaming

3.6 Add-on features

Zone 1 Roaming Pack

Data roaming must be turned on before use. Any data usage, talk or text in Zone 1 Countries triggers our \$5 Zone 1 roaming packs. Available with 5G Voice and Data plans only. Excludes 4G back up plan.

| Zone 1 Roaming Pack | |
|--------------------------|------------|
| Roaming Pack Inclusions* | |
| Price | \$5 ex-GST |
| Voice Minutes | 3000 |

| | |
|-----------------|-------|
| SMS | 3000 |
| Data | 5GB |
| Validity | 1 day |

*Zone 2 and Zone 3 roaming usage will be charged as per the specific rates for roaming countries. The network speed is limited to a maximum of 150Mbps for services activated on this plan.

Data Pack

Available to purchase with 5G Voice and Data plans only. Excludes 4G back up plan.

| Data10 | |
|---------------------------------|------------------------------|
| Price (Inclusive of GST) | \$10.00 |
| Inclusion | 10GB |
| Validity | Until end of the bill period |

IDD Pack

Available to purchase with Voice plans only. IDD packs enable you to make calls to the IDD 35 countries.

| IDD35 | |
|---------------------------------|------------------------------|
| Price (Inclusive of GST) | \$10.00 |
| Inclusion | 200min of calls |
| SMS | Unlimited |
| Validity | Until end of the bill period |

| IDD35Unlimited | |
|---------------------------------|------------------------------|
| Price (Inclusive of GST) | \$15.00 |
| Inclusion | Unlimited Calls and SMS |
| Validity | Until end of the bill period |

IDD 35 Countries

This list is subject to change.

| Country + Code / Destination | |
|-------------------------------------|----------------|
| ROMANIA 40 | NORWAY 47 |
| SWEDEN 46 | KOREA SOUTH 82 |
| IRELAND 353 | SLOVAKIA 421 |
| SINGAPORE 65 | TAIWAN 886 |
| MEXICO 52 | POLAND 48 |
| CANADA 1 | MONGOLIA 976 |
| PUERTO RICO 1-787, 939 | UK 44 |
| SPAIN 34 | NEW ZEALAND 64 |
| GERMANY 49 | ESTONIA 372 |
| ISRAEL 972 | DENMARK 45 |
| USA 1 | INDIA 91 |
| BRAZIL 55 | MALAYSIA 60 |

| | |
|--------------|----------------|
| CHINA 86 | CHILE 56 |
| ITALY 39 | SWITZERLAND 41 |
| FRANCE 33 | JAPAN 81 |
| PERU 51 | ICELAND 354 |
| ARGENTINA 54 | HONG KONG 852 |
| VENEZUELA 58 | |

3.7 Value Added Services Pricing

All rates are exclusive of GST.

| Charge Type | Charging Regime | Rated Charge Peak Time (ex GST) | Rated Charge Off Peak (ex GST) | Additional Terms |
|-------------------------------------|----------------------|---------------------------------------|--------------------------------|--|
| | | Peak: 7:00am- 7:00pm Mon-Sat | Off-Peak: All other times | |
| Caller ID | | Nil | Nil | |
| Call Waiting (Call hold, Call wait) | | Nil | Nil | |
| 124 YES (Call duration) | Per Call + Flag fall | Local call charge (rate plan) | Local call charge (rate plan) | \$1.59 (ex GST) per call + local call charge. If you request that the search result is sent as a text message to your mobile phone the SMS will cost \$0.227 ex GST per SMS. |
| Directory Assistance Calls (1223) | Per Call | \$0.54 | \$0.54 | |
| Operator Assistance Calls (1225) | | Nil | Nil | <i>From 1 December 2014, International Directory Assistance calls are zero-rated.</i> |
| 18xx Numbers | | Nil | Nil | <i>From 1 January 2015, mobile calls to 1800 numbers are zero-rated.</i> |
| 13xx Numbers (incl. 1300x) | As per rate plan | Mobile to fixed rate | Mobile to fixed rate | As per applicable rate plan i.e. standard mobile to fixed call rate |
| 19xx Premium Service Numbers | | Variable - set by 3rd party | Variable - set by 3rd party | Retail price advertised by third party + airtime surcharge |
| Freecall Numbers | | Nil | Nil | 1800MUMDAD (1800686323), 1800REVERSE (1800738344 & |

| | | | | |
|--|------------------|-------------------------------|-------------------------------|--|
| | | | | 1800738377), Kids Helpline (1800551800) & Lifeline (131114) |
| SMS-MO (incl Web & Group SMS) | Per message sent | As per rate plan | As per rate plan | As per rate plan. Incur additional roaming message fee whilst overseas (per message). |
| Premium SMS | Per message sent | Variable - set by third party | Variable - set by third party | Retail price advertised by third party |
| International SMS | Per message sent | \$0.12 | \$0.12 | Incur additional roaming message fee whilst overseas (per message). |
| International Video Call | Flag fall | \$0.82 | \$0.82 | Only available if domestic Video Call is also enabled. Flagfall applies at \$0.3181818. Billed as per rate plan increments. |
| MMS (incl Web MMS) | Per Message sent | \$0.10 | \$0.10 | MMS may originate from handset or Internet. MMS charge will apply to each time a message is sent regardless of medium. If a customer sends one MMS message from either a handset or the internet to 10 mobile numbers, the service charge will apply X 10. The Charges apply irrespective of whether or not the messages are successfully delivered. Each upload of an image from a handset onto the Customer's personal album will incur a charge. These MMS Terms apply to all MMS services set out below. |
| Premium MMS | Per message sent | Variable - set by third party | Variable - set by third party | Retail price advertised by third party. |
| International MMS MO (incl International Web MMS) | Per Message sent | \$0.82 | \$0.82 | Sending an International MMS (or International Web MMS) whilst overseas incurs an additional roaming message fee (per message) and |

| | | | | |
|---|----------------------------------|-------------------------------|-------------------------------|--|
| | | | | International Roaming Charges. |
| MMS downloads (news, surf reports, Web Cams) | Per Message Sent | \$0.82 | \$0.82 | Retail price advertised by third party. |
| Voicemail (incl Group) - Call diversion deposit within Australia | | Nil | Nil | Group Voicemail activated via Zoo |
| Voicemail (incl Group) - message retrieval within Australia | Per 1 sec | \$0.01 | \$0.01 | Group Voicemail activated via Zoo |
| Missed Call Service | | Nil | Nil | Caller leaves message, which is converted to txt & sent as SMS to missed call party. |
| International calls | Per 1 minute or as per rate plan | See Section 5 | See Section 5 | See Section 5 |
| Call Diversion | Per 1 minute | \$0.06 | \$0.06 | Diversion to national numbers = 6c/1 minute. Diversion to international numbers = 6c/1 minute + international calling rate |
| International Roaming Call Charges | Per 1 minute | See Section 5 | See Section 5 | See Section 5 |
| Third Party Premium Services | Per download | Variable - set by third party | Variable - set by third party | Retail price advertised by third party. Standard mobile data rates also apply. |
| Video Call | Flagfall | \$0.55 | \$0.55 | Flagfall applies at \$0.3181818. Billed as per rate plan increments. |