

Dedicated, high capacity, carrier grade internet access with built-in Distributed Denial of Service protection [DDoS]

*Vocus Communications is the IP Transit provider of choice to some of the leading service providers and corporations in Australia*

## Not all internet access is created equal

Many companies provide what they describe as 'business grade' access to internet capacity, Vocus provides 'Carrier Grade' to big brand names like Vodafone in New Zealand and iiNet in Australia. These companies rely on our high availability, committed bandwidth and carrier grade network for some of the key aspects of their business.

Access to our internet services are now available to enterprises who connect via our own fiber network or directly via one of our Points of Presence (PoP) in a number of major data centers throughout Australia.

## Integrated protections from Distributed Denial of Service [DDoS] attacks

DDoS attacks are becoming more prevalent around the world, recent high profile attacks halted companies like Mastercard from trading for more than 24 hours. Because approximately 85% of all internet traffic still comes from the US, we have deployed an Arbor Networks Peakflow SP security system in our US POP which continually monitors all traffic looking for an attack. If traffic is identified as hostile we can drop that traffic before it gets to Australia.

## Vocus and the Cloud Signaling Coalition

Vocus is now a trusted member of the Arbor Networks Cloud Signaling Coalition. Vocus is the first Australian Telco to be admitted to the cloud signaling coalition and is committed to being a leading provider of DDoS protected IP Transit services.

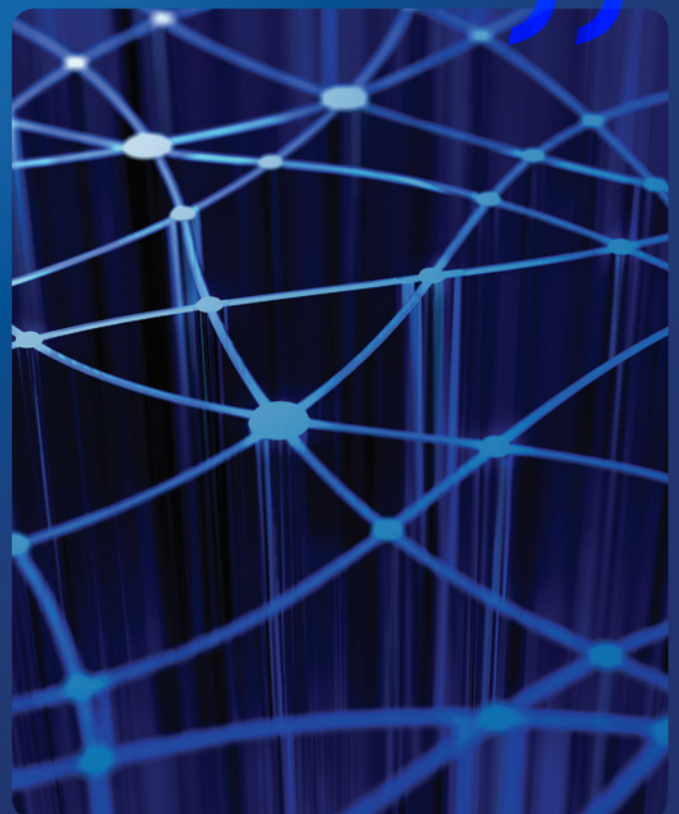
Here's what our customers say about dealing with us:

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*Vocus have been a supplier to iinet for over 2 years and it is their service that sets them apart. We know that if we need support we can call them, speak to someone who knows what they are talking about and get it fixed - fast.*

*Greg Bader - iinet*

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# Vocus IP Transit Solutions



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*“If you need more, you can have it, our 4 hour upgrade commitment”*

The nature of traffic on the internet and the demands of your business can sometimes make it difficult to predict exactly how much capacity you will need at a given point in time. In the past this could mean that your internal users or your customers would experience unacceptable levels of service whilst you arranged for upgrades to your links which could take days or even weeks. Where possible at Vocus we will upgrade your service in just 4 hours from receiving your request.

## Our Commitment

We stand by our customer care promises. We offer a comprehensive service level agreement for every service we deploy.

Because our network was built for the most demanding customers, by engineers for engineers, you're only a single phone call away from real experts to help in the event of an issue.

## Complementary Products

As a specialist carrier we also offer a range of complementary products. If you're looking for a single partner for all of your high-end communication needs talk to us about our co-location services.

## Our Awards

**AT&T** 2011 Voted Carrier of the Year

**BRW.** 2011 FAST STARTERS Awarded BRW Fast Starters

**Deloitte.** Asia Pacific Technology Fast500 2010 Winner

**THE ACOMMS** COMMUNICATIONS ALLIANCE & COMMSDAY AWARDS 2010 Innovation Winner 2010



## Contact Us

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